



## CCG- Voice project Annual Report

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<b>Project number (SAP/Adobe Number)*</b>	A-06357-08
<b>Voice Grant Number*</b>	Note: this number can be seen on the first page of your Voice grant agreement. Example: V-1901-XG-EM-101
<b>Project period start date*</b>	January 2022
<b>Project period end date*</b>	December 2022
<b>Country*</b>	Uganda
<b>Grant type*</b>	Influencing

### • Project Progress

#### Overall progress of the project, Linking and Learning

- How do you think the project has progressed in this reporting period? Do you feel that you are ontrack?
  - The first month of project inception, it was more of learnings from the prime partner (VOICE). Two workshops were conducted which informed their current activities and way of doing things as compared to the proposal content. The initial orientations from VOICE were a huge milestone to their current understanding of the project.
  - CCG trained local communities and their leaders on needs and their rights. Oriented leaders/community members started spreading the information to other community members of similar category. Different marginalized groups have voiced their needs and views for duty bears to act.

- Furthermore, they have seen other rights holders amplifying their views on different mass and social media platforms.
- There was Involvement of city leadership from bottom-up to conduct sensitization campaigns for the masses on resources collected domestically and their utilization.
- A special meeting for PWDs to address issues of land for PWDs being sold off, market lock ups for PWDs grabbed, promoting Games and Sports among PWDs
- Meetings with market rights holders to address challenges of lock ups allocated without the participation of the people, term limits for leaders, garbage collection challenges, security for the market, fire access points, political leaders who grabbed lock
- Mobilization about a campaign for making Mbale city clean and ensure proper drainage system, proper garbage dumping system and planting trees by the city leadership
- Orientation meetings sensitising indigenous/marginalized groups about the policy in mention at different forums but key note was one of youth in attendance supplemented the discussion by alluding that the youth in existing leadership are integrated into different development projects
- Engagements about unemployment among indigenous groups, was a wonderful experience to deeply understand the causes and effects of indigenous groups not actively participating in the current labour market and the available political spaces. However, it was revealed that not only unemployment limits their participation but also level of education, gender inequality, high level of existing corruption and sectarianism had an upper hand into play.
- As part of cascading the information about Rights of the rights holders within the selected network groups, a series of community home visits were conducted. Some rights holders visited and sensitised in how to build on the existing and on-going interventions to rehabilitate and resettle street children and the actors involved are the police, school leadership, opinion leaders, political leadership, youth leadership and student's leadership.
- Monitoring team with schools management, security and city leadership to address Girl led gangs that engage in thefts/criminality while wearing fake uniforms have also been put up.
- CCG utilized its various digital plat forms like the twitter, Facebook, YouTube, Civic Space TV, ccg website spaces to show case how they have been implementing the activities. Their social media reach has been great, with a balanced engagement. Radio Talk shows have also played a significant role in ensuring that voices are amplified.

- **Looking at what you just shared, how have Rightsholders participated in this reporting period?**

- The rights holders have participated via the workshops, while some leading the rollouts. They have shared that these workshops were fun and engaging and that they have learned more than they expected.
- The training was on practical learning skills. Participants had an enabling environment for better concentration
- The workshop was well organized and conducted with an atmosphere that was strategic and productive
- The participants appreciated the team spirit and the participatory methods. The facilitators were skilled and rich in training and information. The strength of the training was the way in which everyone experienced the brainstorming session that enabled everyone to participate
- The workshop created a socially friendly climate and extraordinary collaboration between people of diverse leadership backgrounds as well as the rights holders
- The workshop was very enriching in terms of individual professional plans, to question and evaluate one's self, his/her performance, perception, prejudices, and put at our disposition concepts and tools to help us to better communicate, work better, and even lead better
- The workshop was extremely helpful to bring together some of the relevant stakeholders of Mbale City.
- The selection of the facilitators met the expectations of participants and organizers, future workshops could include experts on specific issues
- The training was successful because it contributed to the generation of a new class of Mbale City leaders who are busy with constructing the City. It was pertinent because the most important problems of the City were identified as well as mechanisms for addressing them
- The workshop was adapted to the real problems that Mbale City faces
- Rights holders continued to actively participate at all levels of engagement both at community and on social and mass media platforms

- **Have you come across any inspiring ideas or new ways of working during this reporting period? Do you plan to use or have you already used any of these in your organisation?**

- It was observed that majority of rights holders in Mbale City were more responsive when talked to in local languages such as, Lugisu and Luganda, hence, they got speakers/facilitators who speak the languages.

- Consultations with different categories/groups of rights holders was very helpful; it is where they knew of some needs and challenges of Mbale City
- Given the current social media landscape, social and mass media platforms are significant in reaching a great number of rights holders in both local and national level. The use of social media platforms provided an ambiance for both the rights holders and duty bearers to share information, also acted as a channel of receiving feedback from these three groups. This made them feel connected to the project and updated.
- We have discussed a lot of amazing ideas and inputs that will most probably help our campaign activities in next year, such as creating drama skits and community engagements through community self-led influencing and civic education sensitization programs at the grass root level with a team of local civic educators in Mbale who will carry out continuous grass root level advocacy for propelling communities into self- led influencing and mindset change. The group also discussed that it would be helpful if we can also develop materials such as short videos to raise awareness and encourage the public to participate in this campaign.
- The groups also envision that if the situation permits, we also want to conduct offline campaigns such as School Caravans to engage students and normalize the discussion school gangs in schools and universities.
- Advocacy engagements where community members' voices were amplified on civic space TV, social media and community radios for example the IUIU Radio for increased awareness and impact
- **As grantee, you have had the opportunity to engage in Linking and Learning. If you did so, how do you feel about it?**
  - It was a good experience because it is a process that enabled the sharing of experiences and lessons from innovative initiatives and it offered an opportunity to identify implementing partners that were in line with our methodology of operation that knowledge sharing
  - CGG was encouraged to share topics or themes they want to learn more about or those they can share about.
- **What can Voice do differently to facilitate connections and engagements between grantees as well as between grantees and other stakeholders?**
  - Consider learning exchange visits among grantees. Once this is done grantees will document best practices and be able to replicate them back in their respective countries or organisations.
  - Organize regular workshop to knowledge sharing

- **Making the voices of rights holders heard**
- **Please share anything that you are proud of or what has surprised you regarding the effect your project has on the rights holder groups and its concerned people/communities.**
  - The rights holders shared that they value the orientation and engagements given to them as it has served purpose beyond that. It provided them with knowledge that can help them as community members and local leaders. While they have no big duties yet, they have already observed personal growth and are very much motivated to move forward.
  - It enabled local leaders learn how to amplify voices and ensure that their voices are integrated in decision making and implementation processes by the new political leadership.
  - It enabled community leaders to understand their rights and obligations.
  - It helped rights holders to identify and prioritize key concerns that leaders need to address
  - The right holders have gained fame in standing out of the crowd to voice up their issues for instance, they have themselves held radio programs and calling in, have had many other right holders developing interest of becoming part of the groups in the groups. More youth are engaged in influencing various policies at different levels of leadership than before.
- **How are you sharing these successes, learnings and/or interesting stories arising from the project?**
  - They have good social media reach and mass media platforms where work is shared

- **Changes in context for your organisation and its rights holder groups**

Is there anything happening or about to happen (politically, economically, socially, environmentally) in the context of your country, that is affecting your organisation, project and/or its concerned people/communities? How do these changes influence the way you plan to continue implementing the project?

Heavy rains within the City affected access/movements to some areas for community engagements.

- **Update on project finances**

Are there any significant variances in your project spending (planned versus actuals) during the reporting period? Please explain.

Is your organisation facing any financial challenges related to this project? Did the latest transfer cover the activities during the reporting period?

- **Your feedback to Voice**

**What feedback do you want to share with Voice? How can we support you better?**

- Upholding the Community of practice approach and encouraging grantees to ask learning questions and finding solutions will help CCG devise solutions to many community challenges.

- **Any other business and rounding off the conversation**

**Is there anything else you want to discuss?**

- Voice, linking and learning teams are very supportive.
- They are looking forward to more conversations like this to share struggles and small wins.
- Members expected much facilitation in terms of workshop allowances
- Some community leaders fail to mobilize community members for engagements

**Update on project finances**

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- Is your organisation facing any financial challenges related to this project? Did the latest transfer cover the activities during the reporting period?

- **Financial Report**

Total project budget approved / contract amount (in EUR)\*

Total amount of funds received from Voice (in EUR)\*

Total expenses (up to and including the reporting period) (in EUR)\*

- **Project Results**

Please choose one or more thematic areas of impact that your project is contributing to in this reporting period.\* Select

Please choose one or more outcome areas of that your project is contributing to in this reporting period\* Select

• **Your Feedback**

In a scale from 1 to 5, how would you rate Voice teams in terms of their responsiveness to your queries?\*

- 1 = excellent
- 2 = good
- 3 = I don't have an option at this point
- 4 = Okay, but there is still a lot of room for improvement
- 5 = Disappointing

In a scale from 1 to 5, how would you rate Voice teams in terms of your request for support?\*

- 1 = excellent
- 2 = good
- 3 = I don't have an option at this point
- 4 = Okay, but there is still a lot of room for improvement
- 5 = Disappointing

Does you have any feedback for Voice, any suggestions to improve our collaboration?

Is there anything else you want to discuss?

Please list together any action point and/or commitment made between Voice and the grantee

• **Harvesting Change**

Have you observed any changes in social actors outside of your organisation that your project is contributing to?\*

Please describe in one-two sentences the change in the social actor – who changed what, when and where. If you need to add facts to explain the outcome so that an outsider can fully understand and appreciate the change, you can add more sentences, but you need to be concise. Please note that a change could also contribute negatively. Such changes should also be described.

For the last 11 months, Boola Shaban the Youth Chairperson of People with Disabilities (PWDs) in Mbale City and as a result, they have been allocated lock ups for Business in Mbale Main Market by Mbale City leadership which has improved their livelihoods.

Is the change relevant to your project's overall vision and objectives? Or does it contribute to network/coalition building, and if so, how?\*

Before project implementation, marginalized groups in Mbale City were struggling to understand their rights and obligations because of the shrinking civic space that made it difficult/hard to create avenues for discussion for change to occur. The outcome enables local/marginalised groups amplify their voices and ensure that their voices are integrated in decision making and implementation processes by the leadership. It enables local communities and leaders understand their rights and obligations. Now more ever, communities are relying on the project to support them to rights and obligations are respected and that makes us that much more important

Please describe which activities of your organisation contributed to this outcome. This contribution can be direct or indirect, small or large, intended or unintended. In a paragraph or maximum two, describe what was done, by whom, when and where as specifically as possible.\*

The initial orientation of local communities and local leaders about the project objectives, goal, expected out comes, activities and the rights and responsibilities of leaders was a huge milestone to their current understanding of the project. The oriented groups cascade information to their fellow communities groups.

Continued strategic engagements of rights holders both at community/grass root level that enable rights holders voice their views and needs for duty bearers to act.

Social and mass media engagements. Everyone who is affected by an issue that impacts their community has a say in the decision making around it.

Radio Talks shows. This is important because many people listen to radio programs within the City. People call-in to discuss various issues that affect them in their localities.

Please share with us any type of evidence (e.g. articles, links to online publications, minutes of meetings, pictures, videos etc) to support your statement, the relevance of this change and your contribution.\*

**File Upload\***

**Drag and drop files here or  
browse files**

Please upload here the following:

- Any example photos that are related to the implementation of your project
- Any example videos that are related to the implementation of your project
- Project Results
- Financial Report





Local communities and leaders training at Wash & Wills Country Home Ltd-Mbale  
Link for training of leaders in Mbale <https://youtu.be/a6s6ce7TnIE>

A link of an interview with DPC- Mbale City <https://youtu.be/Mdg88JbiaWQ>

Training of right holders in Mbale City on Self-led influencing

<https://youtu.be/h3GpjAyTzSM>

Interview with Ms Oliver Lubango on varrious issues affecting women in Mbale City

<https://youtu.be/LTVNQzw-k0A>



*Live on IUIU Radio with the Community Liaison Officer (CLO)  
Northern Division and the Chairperson Taxi Drivers Association,  
Eastern Region discussing GBV in Mbale City. (PhotoCredit; Swaib)*



*Having a meeting with the market leaders  
(CLO)*



*With the Community Liaisons Officer*

*Industrial Division at Malukhu*

*PoliceStation*

*to draw a roadmap for*

*community dialogues*



*On IUIU Radio with the CLO Mbale City and the C/Person Taxi Drivers Association Far East*



*In a discussion with the team leader Of sex workers of one of the sex spot Within Mbale City Centre*



*With the Chairperson of Mbale City Youth with Disability discussing some of the challenges encountered by PWDs*



*Radio Talk Show on Traffic update and Crime Rate with the RTO Elgon Region and OC CID CPS*

*Mbale City at IUIU Radio*



*A community engagement on Domestic Violence women of Semero Cell  
With the residents of Industrial Division  
in Mbale City*

*Discussing challenges faced by*



*A community engagement with leadership and the residents Masaba Cell, Zabanyanya Ward, Industrial Division and discussed service delivery and security concerns of the residents.*



*On IUIU Radio discussing issues of Domestic violence and theft Within Mbale City*



*Mbale Union of Persons with Disabilities (MUPD) in Annual Talent Show At Mbale Municipal Stadium*  
**Photo Gallery**



*flooding*

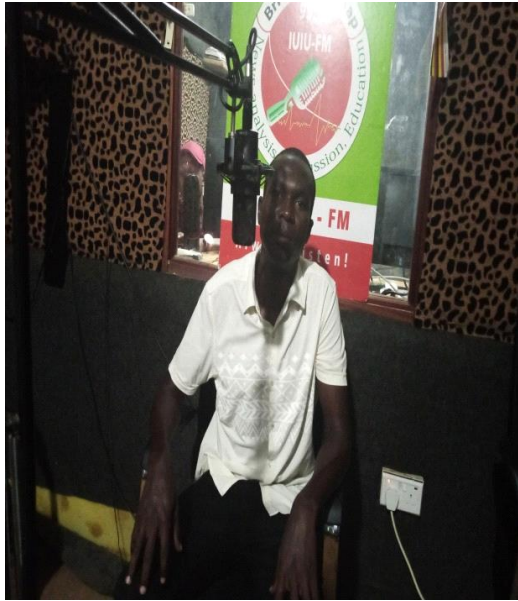
*On IUIU Radio and discussed the*



*A meeting with the Mbale City leadership situation in Elgon and sebei Sub Regions and other agencies discussing interventions required towards victims of floods*



*Outcome harvesting workshop at Esella Country Hotel Najjera*



*On IUIU Radio discussing land grabbing related cases within Mbale City Riders*



*On IUIU Radio discussing Child crimes and crimes by boda boda Riders*



*At the Eastern Region Youth Parliamentary Elections at Dream Palace Hotel-Mbale City*



*With the Community Liaisons Officer and police officers of Northern City Division  
Settling a family land conflict*



*With the Community Liaisons Officer (CLO) Northern Division to  
plan for the next community engagement.*



*On IUIU Radio with the DRCC Northern City Div and Imbalu Culture Organizing Committee members discussing the Security and Health concerns during “Imbalu Cultural” Ceremony*



*With the DRCC and the Local leaders of Northern City Division discussing various Security concerns of the residents and poor service delivery within the Division*



*On a Radio Talk Show discussing land conflicts and poor waste management within Mbale City*